



Lifecycle Management Practice

Generate Maximum ROI with Minimum Effort

» You can count on us for support throughout the IT Lifecycle. We've got IT covered, from inventory planning to asset disposition—and everything in between. Whether you need new systems, or a new approach, we can help you reach your IT goals.

Our Lifecycle Management Offerings:

- Configuration and Integration
- Deployment Services
- Software Upgrades and Data Migration
- Disposition Services
- Asset Management
- Printer Assessment and Managed Print Services
- VDI (Virtual Desktop Infrastructure) Assessments

» Turn the page for more in-depth information about our Lifecycle Management Practice Services.

1-800-800-0014

www.pcconnection.com/lifecyclepractice

 Call your Account Manager today for more information.

PC Connection[®]
solving IT one customer at a time[™]



Configuration and Integration

A best practice whenever feasible, configuration and integration services offer tremendous value. You can assure yourself of identically imaged and configured systems which can be rolled into production more quickly, creating positive ROI faster.

Configuration services can be tailored to address a variety of requirements including asset tagging, user customizations, special packaging, and warehousing of finished inventory.

Deployment Services

Savvy IT managers and CIOs are increasingly coming to the realization that outsourcing their desktop, notebook, and printer deployments is critical to success. When organizations task valuable IT staffs with these deployments, they often suffer operational breakdowns as a result. Remote sites are especially problematic. Deployment Services allow your IT teams to remain focused on mission-critical duties.

Deployment Services are led by a Project Manager who coordinates the deployment team's efforts and ensures that the deployment process is well defined. The deployment team can schedule and arrange service engineers to deploy the new equipment, remove the old equipment, connect all the peripherals, and test for proper functionality. Asset tags can be applied and asset information collected.

Software Upgrades and Data Migration

Taking deployment services to the next level, Data Migration Services can minimize the usual disruption of end user productivity associated with a new desktop or notebook deployment. Literally hundreds of hours are spent enterprise-wide by end users after a deployment as they try to locate files on network drives, re-establish connection to printer queues, or recreate Internet Explorer favorites. Migration Services allow you to avoid that loss of productivity.

As you contemplate upgrading your existing Windows environment to Microsoft Windows 7, detailed planning is required, including hardware compatibility gap assessments, hardware upgrade rollouts, and software deployment strategies (upgrade in place, imaging, or clean install).

Software Upgrade Services can create solutions to these high-touch problems that will save you time and money.

Disposition Services

At the end of an asset's lifecycle, two problems arise: how to protect the business data on the asset's hard drive and how to responsibly dispose of the asset. PC Connection offers a comprehensive program to provide asset disposition services which address both questions.

Services include: Logistics Management, Asset Processing, Data Sanitization, and Remarketing—in which the residual value of an asset can be recovered and credited back to you. Asset disposal is worry free as title is transferred for you, mitigating liabilities associated with asset disposition.

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