



Backup and Recovery Services

Protect Your Data and Prepare for Future Growth

» Runaway data growth is a major concern for many IT organizations. And how that data is protected is extremely important. We have the expertise to design and implement a backup and recovery plan that is optimized for your organization. We take a consultative approach to understand your environment before implementing a solution. Innovations in backup technologies are driving changes in how backups are being managed, and we can help you evolve with technology and get the most out of your infrastructure.

We offer a wide range of expertise with implementing backup technologies from a number of vendors, including:

- Symantec NetBackup
- Symantec Backup Exec
- Tivoli Storage Manager
- HP Data Protector
- EMC Networker
- CommVault

» Turn the page for more in-depth information about our Backup and Recovery Services.

1-800-800-0014

www.pcconnection.com



Call your Account Manager today for more information.

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Backup and Recovery Services

What Can You Expect?

We begin with a full consultation with one of our certified senior system engineers to better understand your environment. We help highlight critical success factors and understand your Recovery Time Objectives (RTO) and Recovery Point Objectives (RPO).

Once we establish your organization's current backup and recovery infrastructure and determine your objectives, we will architect a customized solution that meets your needs and fits your budget.

We employ industry best practices in all of our solution designs. We will review the solution with you in detail and answer any questions you may have. We then develop a customized Statement of Work to implement the solution in your environment.

Our On-site Service

When you are ready to move forward, our team of experts will execute the plan as outlined in the Statement of Work. Our Project Management team begins with a project kickoff meeting to review deliverables, define roles, and coordinate the activities of the implementation engineer(s) with you. Next, we'll deploy the engineer to your site and the implementation can begin.

Service Highlights

- Execute software implementation
- Modify hardware as needed
- Plan and complete a successful backup and recovery
- Skills transfer and training

Combining Services Is Simple

In addition to our Backup and Recovery Design and Implementation Services, you can easily add other storage services such as:

- Storage Assessments
- Storage Healthchecks
- Disaster Recovery Services
- SAN Design
- Storage System Implementations
- Backup Assessment Services

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